HOW TO CLEAR OFFLINE CACHE (AND COOKIES)

Below are the instructions to clear offline cache and cookies in web browsers. If you don't want to lose any passwords, simply omit selecting the Cookies option from each of the menus.

Google Chrome: To clear temporary internet files in Google Chrome you will need to hold down the "Ctrl" and "Shift" keys and then press the "Delete" key on your keyboard while having the Google Chrome browser in focus. This will bring up the "Clear browsing data" window. In this window check the top four check boxes which are "Clear browsing history", "Clear download history", "Delete cookies and other site plug-in data" and "Empty the cache". Once these have been selected, click on the "Clear browsing data" button at the bottom right of this window.

Internet Explorer: To clear temporary internet files using Internet Explorer you will need to click "Tools", and then click "Internet Options". Under the "General" tab is a section labeled "Browsing History". Click the "Delete" button. This will open a dialog with several checkboxes. The ONLY boxes you should have checked are "Temporary Internet Files" and "Cookies". Please leave everything else unchecked. After you do this, shut down Internet Explorer completely and wait 30 seconds. Then reopen the program, login via your state bar and enter Casemaker.

Mozilla Firefox: To clear the temporary internet files using Firefox you will need to click on "Tools", then click on "Clear Recent History". This will open a dialog with several check boxes. The ONLY boxes you should have checked are "Browsing & Download History", "Cookies", and "Cache". You should select "Everything" in the drop down menu labeled "Time Range to Clear". After you do this, shut down the Firefox completely and wait 30 seconds. Then reopen the program and login via your state bar and enter Casemaker.

Safari: Open Safari and go to Safari > Empty Cache. Click Empty in the window that opens to clear the cache.